

JOB TITLE	Physiotherapist and Clinical Case Manager – 40 hours (Full-Time)
LOCATION/DEPARTMENT	26 hours at Norwich Clinic and 14 Hours Home Working
REPORTS TO	Regional Clinical Manager and Head of Operations
ACCOUNTABLE TO	Clinical Lead of Musculoskeletal Physiotherapy – South of England & Wales

A DAY IN THE LIFE AS A PHYSIOTHERAPIST AT IPRS HEALTH, NORWICH

You will have a diverse and wide variety of patients to assess and treat. Your week will predominately consist of the management of both face to face and telephonic triage patients with musculoskeletal complaints along with occasional workplace assessments. We strive for clinical excellence and therefore IPRS Health understand the importance for adequate time to complete your assessments. Therefore, our face to face assessments allow one-hour slots for each initial assessment followed by 30 minute follow up reviews. IPRS Health encourage clinical autonomy with treatment so we therefore encourage flexibility to treat your patients on an individual basis keeping in line with the current evidence.

As an IPRS Health Physiotherapist we will provide you with a wide variety of skills which will add more variety to your day compared to a typical MSK physiotherapy practice. We also understand the importance of a balanced home and work life and therefore your working days can be flexible based on your circumstances. Furthermore, we understand the importance for clinical development and therefore we offer an extensive CPD and training plan. IPRS Health will also provide extensive CPD into developing your skills in occupational health (OH), therefore previous OH experience is desired but not essential.

See <http://www.yourfuture-iprshealth.co.uk/> for more information about working with IPRS Health.



YOUR KEY TASKS AND RESPONSIBILITIES

- You will cover a range of musculoskeletal (MSK) assessments and treatments
- You will work within your scope of practice
- You will complete notes and reports in accordance with IPRS Health, CSP and HCPC standards
- You will treat the patient as a whole using the Biopsychosocial Model
- You will work with your team to meet challenging but achievable KPI's and goals
- You will take initiative in progressing your individual professional development and clinical effectiveness
- You will maintain good communication and relations with all of your stakeholders
- You will liaise, as regularly as is needed, with your Line Manager and wider IPRS team
- You will manage and prioritise your work tasks
- You will be flexible to undertake any other duties compatible with the grading of the post, as required
- You will undertake telephone and Virtual App based clinical triage to your individual clinical caseload - Responsible for delivery of timely, quality, medically correct and accurate client reports in accordance with IPRS standards
- You will undertake clinical auditing of Physiotherapy Reports submitted by the IPRS Health clinical network, taking into account clinical content and appropriate treatment in line with evidence-based medicine and established guidelines
- You will make appropriate recommendations around clinical case management in terms of treatment, onward referral and appropriate clinical investigations (in line with the iRefer guidelines) as required on a case by case basis
- You will ensure that any recommendations for further treatment, onward referrals or clinical investigations are reasonable using clinical reasoning, clinical experience/knowledge and current evidence
- You will be a "clinical point of contact" for non-clinical personnel seeking clinical advice or information whilst undertaking telephone screening calls, dealing with client queries or making referrals
- You will actively engage in Clinical Audit duties as directed by the Clinical Lead in line with the IPRS Clinical Audit Strategy.

WHAT DO WE NEED FROM YOU...?

(E) Essential (N) Nice to have

Education and Qualifications:

- Formal Qualification in Physiotherapy (E)
- Minimum 3-year of post graduate experience (N)
- Member of the Health & Care Professions Council (HCPC) (E)
- Membership to Chartered Society of Physiotherapy(E)
- Evidence of continuing professional development (E)

Experience & Knowledge:

- Previous experiences of working in MSK environment (E)
- Experience of undertaking telephonic triage calls (N)
- Experience of Clinical Triage, Clinical Report Checking and/or Clinical Audit (E)
- Previous experiences of working in an workplace or occupational health environment (N)
- Computer literate with good Excel, Word and PowerPoint skills (E)
- Flexibility to meet KPI's by helping out your team when required ie occasionally helping out other clinics/services (E)

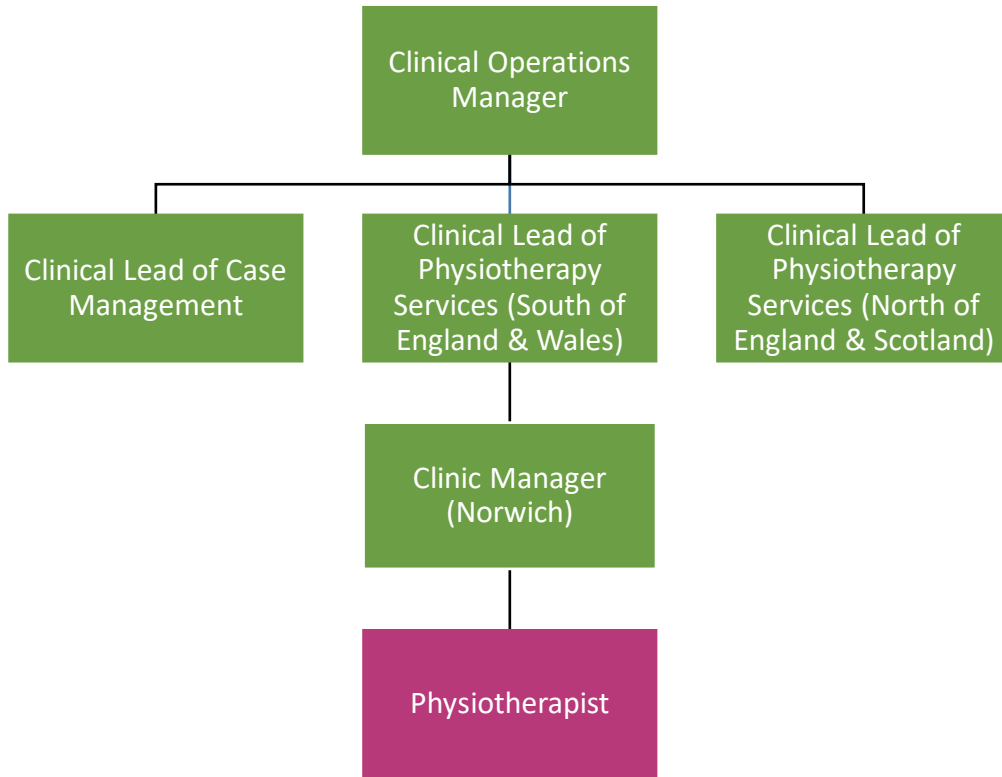
YOU'RE GOOD AT....

- Working within a team
- Working under minimum supervision
- Thriving under change and innovation
- You jump at the opportunity to collaborate on projects
- Communicating to patients and clients
- Working autonomously and managing your time
- Working with databases and Microsoft programmes
- Understanding the importance of clinical governance

ENHANCED DBS CHECK REQUIRED:

Yes

ORGANISATION CHART



Date: Jun 2018