Job Description

iprshealth

JOB TITLE	Onsite Physiotherapist & Digital Physiotherapist
LOCATION/DEPARTMENT	Daventry and Remote (40:60)
REPORTS TO	Onsite Physiotherapy and Workplace Services Lead and Clinical Lead of Triage and Remote Services
ACCOUNTABLE TO	Onsite Physiotherapy and Workplace Services Lead and Clinical Lead of Triage and Remote Services

A Day In The Life As A Physiotherapist At IPRS Health, Daventry

You will have a diverse and wide variety of patients to assess and treat. Your week will predominately consist of the management of virtual and face to face musculoskeletal patients working as part of an Occupational Health MDT Team. We strive for clinical excellence and therefore IPRS Health understand the importance for adequate time to complete your assessments. Therefore, our face to face assessments allow one-hour slots for each initial assessment followed by 30 minute follow up reviews. IPRS Health encourage clinical autonomy with treatment, so we therefore encourage flexibility to treat your patients on an individual basis keeping in line with the current evidence based guidelines.

As an IPRS Health Physiotherapist we will provide you with a wide variety of skills which will add more variety to your day compared to a typical MSK physiotherapy practice. We also understand the importance of a balanced home and work life and therefore your working days can be flexible based on your circumstances.

Furthermore, we understand the importance for clinical development and therefore we offer an extensive CPD and training plan, whilst also offering you protected CPD time in clinic. IPRS Health will also provide extensive CPD into developing your skills in occupational health (OH) physiotherapy, therefore previous OH experience is desired but not essential.

Main aspects of the Clinical Case Manager Role

To provide clinical case management services to IPRS Health clients through a combined approach of clinical triage and clinical report checking to ensure the highest possible standards of clinical care are achieved.
The clinical triage element involves telephonic and virtual triage, assessment and management of MSK injuries in a remote setting while providing specific client reports.

The clinical report checking element involves analysing and providing peer review recommendations on clinical appropriateness of our national network of physiotherapist reports ensuring that the most effective evidence based treatment modalities are utilised.

The successful candidate will also be expected to have regular contact with our network practitioners by telephone and email as part of the report checking function, and will also be a "clinical point of contact" for non-clinical personnel during the referral process, in dealing with client queries and during the undertaking of telephone screening calls with patients, in order to provide appropriate clinical advice or information to resolve the query or to establish the most appropriate clinical pathways for patient care.

Additional responsibilities involve working with the Clinical Governance Manager to develop audit tools to enhance clinical governance in line with the Clinical Audit Strategy.

See http://www.yourfuture-iprshealth.co.uk/ for more information about working with IPRS Health.

YOUR KEY TASKS AND RESPONSIBILITIES

On Site Physiotherapist

- You will cover a range of musculoskeletal (MSK) assessments and treatments

- You will work within your scope of practice

- You will provide functional capacity assessments and manual handling training if/when needed (once trained)

- You will complete notes and reports in accordance with IPRS Health, CSP and HCPC standards and IPRS Health KPI's

- You will treat the patient as a whole using the Biopsychosocial Model

- You will work with your team to meet challenging but achievable KPI's and goals

- You will join in with site meetings with other stakeholders

- You will take initiative in progressing your individual professional development and clinical effectiveness

- You will maintain good communication and relations with all of your stakeholders

- You will liaise, as regularly as is needed, with your Line Manager and wider IPRS team

- You will manage and prioritise your work tasks

- You will be flexible to undertake any other duties compatible with the grading of the post, as required

- You will ensure that any recommendations for further treatment, onward referrals or clinical investigations are reasonable using clinical reasoning, clinical experience/knowledge and current evidence

- You will be a "clinical point of contact" for non-clinical personnel seeking clinical advice or information whilst undertaking telephone screening calls, dealing with client queries or making referrals

- You will actively engage in Clinical Audit duties as directed by the Clinical Lead in line with the IPRS Clinical Audit Strategy.

Clinical Case Manager

- To undertake telephone and Virtual App based clinical triage to your individual clinical caseload. To be responsible for delivery of timely, quality, medically correct and accurate client reports in accordance with IPRS standards.

- To undertake clinical auditing of Physiotherapy Reports submitted by the IPRS Health clinical network, taking into account clinical content and appropriate treatment in line with evidence-based medicine and established guidelines.

- To create personal reports and peer review others to ensure that the English language content and grammar of reports are of a high standard before being forwarded to the client.

- To analyse information gained from all sources at your disposal (Current Evidence, Clinical Reasoning etc.) in order to ensure that the reports and recommendations are correct and accurate and reflect the IPRS Health Clinical Care Pathways.

- To make appropriate recommendations around clinical case management in terms of treatment, onward referral and appropriate clinical investigations (in line with the iRefer guidelines) as required on a case by case basis.

- To ensure that any recommendations for further treatment, onward referrals or clinical investigations are reasonable using clinical reasoning, clinical experience/knowledge and current evidence.

- To liaise with IPRS Health clinicians and network clinics to make changes to the content of reports to match the high standard required to be sent to the Client, in line with IPRS Health Report Writing guidance and Report Objective criteria.

- To maintain and work towards key KPIs specific to the role of Clinical Case Manager.

- To be a "clinical point of contact" for non-clinical personnel seeking clinical advice or information whilst undertaking telephone screening calls, dealing with client queries or making referrals.

- To actively engage in Clinical Audit duties as directed by the Clinical Lead in line with the IPRS Clinical Audit Strategy.

<u>WHAT DO WE NEED FROM YOU…?</u>

(E) Essential   (D) Desirable

Education and Qualifications:

- Formal Qualification in Physiotherapy (E)

- Minimum 1-year of post graduate experience in MSK Physiotherapy (D)

- Member of the Health & Care Professions Council (HCPC) (E)

- Membership to Chartered Society of Physiotherapy(D)

- Evidence of continuing professional development (E)

Experience & Knowledge:

- Previous experiences of working in MSK environment (E)

- Previous experiences of working in a workplace or occupational health environment (D)

- Computer literate with good Excel, Word and PowerPoint skills (E)

- Flexibility to meet KPI's by helping out your team when required ie occasionally helping out other clinics/services (E)
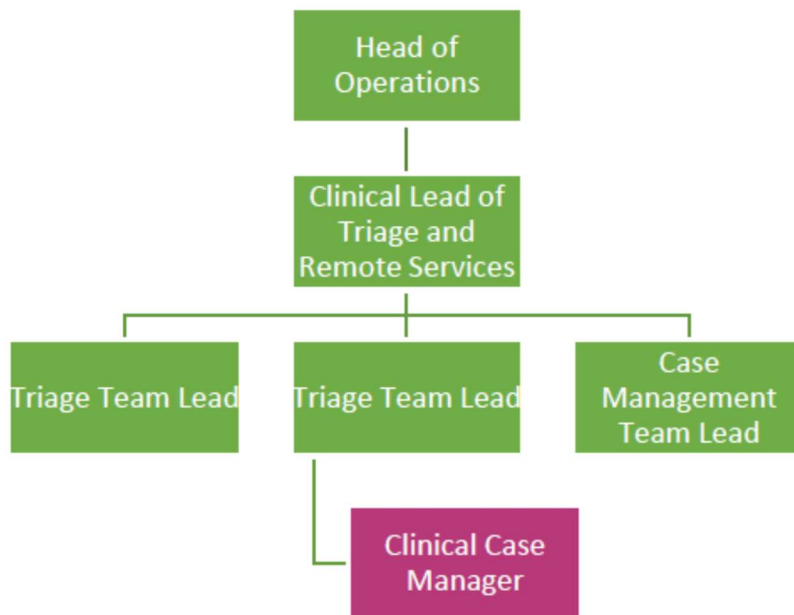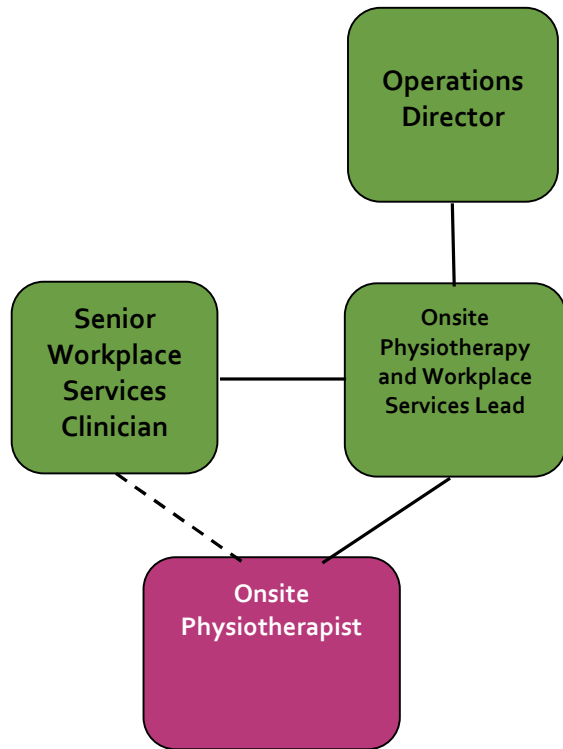
- Full driving license and car (D)

<u>YOU'RE GOOD AT….</u>

- Working under minimum supervision and independently

- Working as part of a larger remote team

- Thriving under change and innovation

- You jump at the opportunity to collaborate on projects

- Communicating to patients and clients

- Working autonomously and managing your time

- Working with databases and Microsoft programmes

- Understanding the importance of clinical governance

ENHANCED DBS CHECK REQUIRED:	Yes

ORGANISATION CHART

Operations Director

Senior Workplace Services Clinician

Onsite Physiotherapy and Workplace Services Lead

Onsite Physiotherapist

Head of Operations

Clinical Lead of Triage and Remote Services

Triage Team Lead

Triage Team Lead

Case Management Team Lead

Clinical Case Manager

Date: November 2021